

August 8, 2010 @ 0830

Paul Bishop / Mark Tornstrom / Tim Frost / William Sheahan / David Leven / Darrin Batty / Manish Shah /
Jeremy Cushman / Tim Czapranski / Dick Tripp

- Officer Reports
 - Chairperson – Paul Bishop
 - Strategic Planning Update –Delayed until end of meeting
 - Vice Chairperson - Mark Tornstrom
 - No Report
 - Secretary - Tim Frost
 - Status of seats
 - OPEN - Livingston County Ex-Officio
 - Klein, Andy – Attendance Letter Sent
 - Treasurer – Tom Coyle (Absent)
 - No report
- Staff Reports
 - Office Manager – Tracy DeMarse
 - Waiting for vouchers from Tom to submit quarterly report
 - Medical Director – Jeremy Cushman
 - No report

- Committee Reports
 - Nominations Elections and Governance
 - Committee Meeting Guidelines
 - Open Meetings Law
 - Open Seats
 - REMAC –
 - Elizabeth Murray, MD
 - MLREMS
 - Laurie Theile
 - Voting for Ex-Officio Out of Region persons
 - Officers for 2011
 - Committee Reports Continued
 - PIER
 - Lamont invoice received for about \$500 (similar to past) for awards
 - Regional Emergency Medical Advisory Committee
 - No report
 - System Operations Committee – Darrin Batty
 - NEQ Application – No correspondence
 - “Reliable” source – Town of Wheatland will declare a municipal CON
 - Darrin will look in to council obligations
 - Training Committee – Dave Leven
 - CLI Class –September 2010
 - County and Representation Reports
- Livingston County EMS
 - No Report – Job Posted by Livingston County

- Monroe County EMS
 - No Report
- State EMS Council
 - No meeting
- Monroe County Local Emergency Planning Committee
 - No meeting
- Strategic Planning Update
 - Review at Council
- Other Business and Adjournment
- Other Business
- Next Meeting:
 - MLREMS Council – August
 - September 13

Audience	Activity	Associated Goal	Participants	Timeframes	Outcomes	Measures	Funding source
MLREMS representatives	Development, dissemination and implementation of structures and process tools for improved MLREMS performance Items to include: job descriptions, committee charges, meeting templates, etc.	Strongly and knowledgably led Cooperative Transparency Accountability Customer-service focused	MLREMS exec committee All committee chairs Program agency staff Medical Director	Immediate and through 2011	A higher degree of productivity, integration and satisfaction with MLREMS and committee activities by all participants Better recognition of MLREMS and differentiation of MLREMS functions compared with other region-wide EMS activities Better communication of MLREMS activities to member agencies	Meeting attendance and participation Timeliness of MLREMS activities Degree of understanding and incorporation of MLREMS activities at the agency level	Current MLREMS contract
EMS providers	MLREMS on the Road	Strongly and knowledgably led Well recognized	MLREMS representatives Program agency staff Medical Director	By end of 2010	Better recognition Increased participation	# of nominees for MLREMS awards # of participants in MLREMS events	Current MLREMS council budget

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EMS Providers, continued	Leadership needs assessment and development	Strongly and knowledgably led Cooperative Appropriate to community need	Program agency staff Subcommittee of MLREMS	By first quarter 2011	More consistent leadership Better cooperation Improved efficiencies Recognized performance	Number of new leaders Number of collaborative projects General awareness and satisfaction with MLREMS	Program agency budget
	Expanded communications with EMS providers on finance, quality and outcomes of the council	Consistency Transparency Accountability	MLREMS members Program Agency MCC	Continuous	Higher orientation to quality Increased participation and engagement of MLREMS materials Increased collaboration		Current program agency budget Grants, as appropriate

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EMS providers, continued	Public Needs assessment	Customer-service focused	Program Agency	By end of 2011	Customer service training for EMS providers	Patient and provider satisfaction	Grant
	When do they use EMS	Appropriately used	Medical Director, in conjunction with local DPHs				
	Why do they use EMS	Well understood	EMS Providers				
Public	What are the greatest barriers to effective use?		FLHSA The Ad Council (?) Payers The public.		Training materials to help people understand and use EMS more appropriately	Decreased number of inappropriate calls Faster time to care (by having information ready)	
Hospitals and Payers	MLREMS on the Road, executive edition	Integrated Cost efficient	MLREMS executive Medical Director Program agency staff	By end of 2011	Decrease fragmentation and overlaps Improve collaboration		MLREMS council budget