



Monroe-Livingston REMAC Meeting Minutes

June 27, 2022 5pm

<https://urmc.zoom.us/j/219219351>

Roll Call Attendance – Ben Sensenbach

Agenda Review – Erik Rueckmann, MD

- Additions to the agenda
- Minutes Review & Approval

State Actions – Ben Sensenbach

- Navarroe, Crossman
 - Suspended for one year effective 4/27/22. The suspension is stayed.
 - Placed on probation for three years effective 4/27/22.
 - Assessed a civil penalty of \$500.
 - For violations of 10 NYCRR Part 800.3(am) and 800.16(a)(2), (9) and (11).
 - "...Negligence means a failure to perform, on one or more EMS calls, as an ordinary, reasonable, similarly situated certificate holder certified at the same level would, based on the standard of care in the region, as delineated in controlling protocols, curricula, and policies, and as demonstrated by an ordinary, reasonable certificate holder's general standards of practice..."
 - "...has been negligent in the performance of his/her EMS duties and practice, as negligence is defined in section 800.3 of this Part..."
 - "...has falsified a patient record and/or misrepresented and/or concealed pertinent information during a patient care investigation, including, but not limited to making deliberate omissions of material fact..."
 - "...has abandoned a patient, as patient abandonment is defined in Section 800.3 of this Part..."
- Salvatore Viola
 - Suspended for one year effective 5/16/22. The suspension is stayed.
 - Placed on probation for three years effective 5/16/22.
 - Assessed a civil penalty of \$2,500.
 - For violations of 10 NYCRR Part 800.3(al), 800.3(am), 800.15(a)(1), 800.15(a)(2), 800.15(b)(1), 800.16(a)(1), 800.16(a)(2), 800.16(a)(3).
 - "...Incompetence means a lack of, or loss of, skill or knowledge to practice the profession, and/or practicing with negligence, as negligence is defined in this part, on one or more occasions while treating a patient..."
 - "...Negligence means a failure to perform, on one or more EMS calls, as an ordinary, reasonable, similarly situated certificate holder certified at the same level would, based on the standard of care in the region, as delineated in controlling protocols, curricula, and

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policies, and as demonstrated by an ordinary, reasonable certificate holder's general standards of practice..."

- "...comply with prehospital practice standards applicable for the geographic region of the State in which the individual is practicing, as established by: State-approved training curricula and State-approved training standards, in accordance with section 800.20 of this Part...State -approved protocols developed by State and/or Regional Medical Advisory Committees pursuant to sections 3002-a and 3004-a of the Public Health Law..."
- "...maintain, at all times, the confidentiality of any and all patient information to which the certificate holder has access concerning patients alive or deceased, including, but not limited to, patient names, conditions, treatments, descriptions, communications, images or other identifying features, irrespective of whether the patient's name is included, which may be transmitted by electronic or other media, except: when a certificate holder is acting as part of an organized pre-hospital emergency medical service, the certificate holder responsible for patient care shall accurately complete a pre-hospital care report in a department-approved format for each patient with whom the certificate holder makes patient contact, and shall provide a copy to the hospital receiving the patient and/or to the department's authorized agent for use in the State's quality assurance program..."
- "...has failed to comply with the requirements of Section 800.15 of this Part..."
- "...has been negligent in the performance of his/her EMS duties and practice, as negligence is defined in Section 800.3 of this Part..."
- "...has been incompetent in the performance of his/her EMS duties and practice, as incompetence is defined in Section 800.3 of this Part..."
- Mark Blackburn
 - Surrendered effective 5/17/22.
 - For violations of 10 NYCRR Part 800.15(a)(2), 800.15(b)(1), 800.16(a)(1), 800.16(a)(2).
 - "...comply with prehospital practice standards applicable for the geographic region of the State in which the individual is practicing, as established by: State-approved training curricula and State-approved training standards, in accordance with section 800.20 of this Part..."
 - "...maintain, at all times, the confidentiality of any and all patient information to which the certificate holder has access concerning patients alive or deceased, including, but not limited to, patient names, conditions, treatments, descriptions, communications, images or other identifying features, irrespective of whether the patient's name is included, which may be transmitted by electronic or other media, except: when a certificate holder is acting as part of an organized pre-hospital emergency medical service, the certificate holder responsible for patient care shall accurately complete a pre-hospital care report in a department-approved format for each patient with whom the certificate holder makes



patient contact, and shall provide a copy to the hospital receiving the patient and/or to the department's authorized agent for use in the State's quality assurance program..."

- "...has failed to comply with the requirements of Section 800.15 of this Part..."
- "...has been negligent in the performance of his/her EMS duties and practice, as negligence is defined in Section 800.3 of this Part..."
- Harris Krome
 - Surrendered for one year effective 5/24/22. The suspension is stayed pending no further violations for three years.
 - Assessed a civil penalty of \$2,000, half is suspending pending no further violations for three years.
 - For violations of 10 NYCRR Part 800.3 (am).
 - "...Negligence means a failure to perform, on one or more EMS calls, as an ordinary, reasonable, similarly situated certificate holder certified at the same level would, based upon the standard of care in the region, as delineated in controlling protocols, curricula, and policies, and as demonstrated by an ordinary, reasonable certificate holder's general standard of practice..."
- Kaitlyn Eighmie
 - Suspended for one year effective 6/14/22. The suspension is stayed pending successful completion of three years' probation without further violation.
 - Must submit successful completion of a remediation plan as directed by the agency Medical Director within 180 days.
 - Assessed a civil penalty of \$2,000.
 - For violations of 10 NYCRR Part 800.3 (am) and 800.15(a)(2).
 - "...Negligence means a failure to perform, on one or more EMS calls, as an ordinary, reasonable, similarly situated certificate holder certified at the same level would, based upon the standard of care in the region, as delineated in controlling protocols, curricula, and policies, and as demonstrated by an ordinary, reasonable certificate holder's general standard of practice..."
 - "...comply with prehospital practice standards, applicable for the geographic region of the State in which the individual is practicing, as established by: State approved protocols developed by State and/or Regional Medical Advisory Committees pursuant to sections 3002-a and 3004-a of the Public Health Law..."

New Business - Jeremy Cushman, MD

- No Report

Medical Director Report – Jeremy Cushman, MD

- No Report



Program Agency Report – Benjamin Sensenbach

- Working with the bureau of EMS to ensure we have contracts for funding. We will continue to operate business as usual until we receive the new contracts.
- Continue to work with the data informatics unit to clean up ePCR data so that as a REMAC we can do something with it. Still have a way to go, but we are working to fix it. Meantime, we continue to work on smaller regional projects.
- We are changing the way we are doing attendance for CME content, just logistical changes, no content changes.

Patient Safety Subcommittee – Aaron Farney, MD

- No Report

Council (MLREMS) – Mark Philippy

- Brief meeting this afternoon to discuss the continued support of our Program Agency. Optimistic we will make it through these issues. Thank you, Dr. Cushman, Ben & Alex for your efforts.
- STAT MEDEVAC is being addressed to the State Council, (meetings July 19 & 20) stay tuned for that.

State Council Meetings –Mark Philippy / Jeremy Cushman, MD

- Hopeful that the sustainability technical advisory group will be ready with its first draft of the white papers will outline seven different areas of import for sustainability of the EMS system.
- Number of the subcommittees reviewing Part F of the governor's budget to strip out what we like and determine how to operationalize that.
- iGel Pilot Program will be brought forward. Potentially throughout NYS this may be made available. Medical Directors may want to consider how to get involved with that pilot if they choose to.
- Physician fly car – hoping to use our template (906 response vehicle), for this to be more of a State-wide thing.
- Telemedicine is coming up at SEMAC & SEMSCO. Our version was pushed up to them for review. More to come as it is discussed next month

Regional Trauma Advisory Committee –Ben Sensenbach

- No Report

Individual Hospital Reports

Rochester Regional



RGH – Connie Vernetti, MD

- With the loosening of the COVID protocols, we need to be diligent about security. Irate family member entered through the EMS doors (let in by medic) that was later arrested by RPD. We have to emphasize that the only people that should be entering through the EMS Doors should be the EMTs. Family members and loitering folks need to be directed to the main entrance. Does not apply to parents of minors.

Unity/St. Mary's – Tony Katsetos, DO

- No Report

UR Medicine

SMH/Strong West – Erik Rueckmann, MD

- No Report

Highland – Jay Schueckler, DO

- No Report

Noyes – Aaron Farney, MD

- No Report

Old Business – Jeremy Cushman, MD

- Medication formulary
 - Lots of good feedback from the EMS Community. This is the minimum expectation of agencies within our region. A Medical Director and agency can add to this. Motion to approve the Medication Formulary as distributed by Tim Frost, seconded by Vernetti. Discussion? All in favor? None abstentions, no objections, motion passes.
- Engaging Alternative Care Programs by EMS Policy
 - Reviewed by the Council as well. Helps enable alternative care programs. Defines a way in which we can approve them with some expediency. Will allow the Regional Medical Direction, Council & REMAC chair to approve one of these. Hope that there will be lots of opportunities. Motion for approval and discussion by Tim Frost, seconded by Connie Vernetti. Discussion? Not distributed today, no substantive changes, displayed on screen for review. All in favor? No abstentions, no objections, motion passes.
- ECLS Go-Live
 - Thank you Dr. Vernetti for your help with RRHS. Advisory sent today, go live will begin on July 5th. Short narrated powerpoint with a brief overview of where it is. We expect growing pains but are excited for this program.



- CARES Update
 - We have now onboarded a number of agencies into submitting directly to CARES. Thank you to Ben, Susie Burnett, and the CARES Coordinators from each of the hospital and agencies. If you are on the call and don't think you are in there, let us know and we will work with you to get you onboarded.
- FAST-ED Implementation
 - A few hiccups we've come across. The educational portion is getting finished up. Key thing – interested in this group's input – it has become clear that FAST ED is really difficult for a provider to do unless they have some sort of AI/App to guide them on whether they answer the last few questions. We've been hesitant to jump on the band wagon of one app or another. In the training, we will be app agnostic, but an app will be essential to the process.
- Excited Delirium Collaborative Protocol Update
 - State group continues to refine the Excited Delirium (extreme agitation protocol). Accurately identify in words what someone looks like when they are in this State. In the State quagmire approval process for protocol revisions.

Motion to adjourn by Tim Frost, seconded by Tyler LeMay

Next Meeting is August 15, 2022 at 5pm at the Public Safety Training Facility, 1190 Scottsville Road, Room 117, Rochester, NY 14624.

Link for full meeting video: <https://youtu.be/d3lC1iPFNGc>