



AGENCY MEDICAL DIRECTOR CREDENTIALING

PURPOSE

The primary role of the medical director is to ensure quality patient care. Responsibilities include involvement with the ongoing design, operation, evaluation and revision of the agency's care for patients from initial patient access to definitive patient care and from basic first response through advanced level care (as indicated by the service type). Each EMS agency should ensure that the medical director has ultimate authority over patient care including authority to limit the patient care activities of those who deviate from established standards or do not meet training expectations, and the responsibility and authority to develop and implement medical policies and procedures. The EMS medical director's qualifications, responsibilities, and authority must be delineated in writing within each EMS agency. The EMS agency has an obligation to provide the EMS medical director with the resources, authority, indemnification, and compensation commensurate with these responsibilities. The following outlines the essential and desired qualifications of a physician providing EMS Medical Direction for an Agency in the Monroe-Livingston Region along with the credentialing requirements and expected responsibilities of the agency EMS Medical Director.

ESSENTIAL QUALIFICATIONS

1. Current and unrestricted New York State license to practice medicine.
2. Current and unrestricted DEA registration.
3. Current and active practice of emergency or acute care medicine in Monroe or Livingston County.
4. Experience or training in the out-of-hospital emergency care of the acutely ill or injured adult or pediatric patient.
5. Experience or training in on-line and off-line medical direction of out-of-hospital emergency personnel.
6. Familiarity with the design and operation of out-of-hospital personnel.
7. Experience or training in the EMS quality improvement process.
8. Knowledge of regional protocols, New York State EMS statutes and regulations, New York State Bureau of EMS Policies, and Federal EMS laws and regulations.
9. Participation in committees or subcommittees of the Regional Medical Advisory Committee.

DESIRABLE QUALIFICATIONS

1. Board Certification in Emergency Medicine or Emergency Medical Services by the American Board of Emergency Medicine or the American Board of Osteopathic Emergency Medicine.
2. EMS Fellowship training or two years of equivalent experience providing medical direction of an EMS agency or system.
3. Completion of an EMS Medical Directors training course.
4. Involvement in state or national EMS organizations.

CREDENTIALING REQUIREMENTS

In order to assure agencies in the Monroe-Livingston Region are receiving appropriate physician oversight, the individual physician wishing to serve as an Agency Medical Director must submit the following to the Regional Program Agency for review by the Monroe-Livingston REMAC:

1. Copy of NYS License and DEA.
2. Copy of current curriculum vitae indicating residency training and experience/training in the above essential expectations.



3. Satisfactory completion of the MLREMS Base Station Course.
4. Satisfactory completion of a REMAC ALS Protocol Test.
5. Completed Medical Direction Authorization Form (DOH 4362).

Physicians wishing to provide Medical Direction for more than ten transport or ALS-First Response Agencies, or more than 100 ALS providers or 500 BLS providers in one or more regions must receive REMAC approval before doing so.

With the approval of the REMAC Chair in writing, a physician may exceed the maximum thresholds described herein until the next available REMAC meeting in which a quorum is present, at which time the REMAC Chair's approval will expire. Final Agency Medical Director Credentialing is subject to REMAC Approval.

AGENCY MEDICAL DIRECTOR EXPECTATIONS

Unless otherwise provided for in statute, rule, or policy the responsibilities of an agency EMS Medical Director shall include at a minimum, but not limited to:

1. Assure that service certified EMS personnel are oriented to the protocols promulgated by the SEMAC and the REMAC(s) for the area(s) of operation of the service.
2. Interact with REMAC in the development of protocols, the regional Quality Improvement (QI) process and in disciplinary issues.
3. Active development, review and participation in the Quality Improvement program developed by the service as part of the Regional Council's Quality Improvement program, as required in PHL 3006, or 3004-a.
4. Working with the service's providers on issues and questions regarding all ages of patient care.
5. Participate/interact in other activities that relate to the provision of medical care or affect the patient care provided by the EMS service.
6. Participate, as necessary, with the service's certified EMS personnel in Continuing Education Programs and the re-certification process.
7. Verify, by affirmation provided by the department (DOH-4362 Medical Director Verification form), that he/she serves as the medical director for the EMS service, providing medical oversight inclusive of the levels of care and/or BLS adjunct treatment protocols specified on the form.
8. In accordance with NYS law, regulation or department policy submit any documentation required for additional level of care approvals obtained by the EMS agency represented.