



DIRECT MEDICAL OVERSIGHT REQUIREMENTS

PURPOSE

To define the requirements of facilities and physicians providing Direct Medical Oversight to EMS clinicians in the Monroe-Livingston Region.

DEFINITION

Direct Medical Oversight (DMO) is the advice and direction through a direct, live communication link from a physician in an Emergency Department to EMS Clinicians providing medical care to the level of their training, certification, and credentialing. The following requirements are not expected of the sending or receiving physician involved in the interfacility transport of a patient, a healthcare provider giving patient-specific guidance to an EMS clinician for an individual under their care, or a specialist providing specialty-specific recommendations to a patient requiring such guidance (eg toxicology, obstetrics, neurology, cardiology, etc).

FACILITY REQUIREMENTS

To be considered a facility capable of providing Direct Medical Oversight in the Monroe-Livingston Region, the facility must:

1. Have an emergency department meeting all standards for emergency department/service as defined in Section 405 of the NYS Hospital Code.
2. Have a physician staffing the emergency department and immediately available 24 hours a day that is credentialed by the Monroe-Livingston Regional Emergency Medicine Advisory Committee (REMAC) to provide DMO.
3. Are willing to provide Direct Medical Oversight for EMS clinicians that transport patients to their facility and to facilities not able to provide DMO.
4. Accept patients who may have received EMS care under physician direction originating from another source of DMO.
5. Maintain a dedicated telephone line for EMS clinicians' to access DMO.
6. Record all audio for calls received or made through the dedicated DMO telephone line for quality improvement purposes for a minimum of 28 days from the date of call receipt.
7. Assume all responsibility for the cost and maintenance of communications equipment and procedures to fulfill the requirements outlined herein.
8. Assure that only physicians credentialed by the Monroe-Livingston REMAC provide DMO.
9. Communicate to credentialed DMO physicians any updates to regional policies and state protocols as promulgated by the Monroe-Livingston REMAC, Council, or Program Agency.



10. Participate in quality improvement activities as defined in Part 405.19 item (f) of the NYS Hospital Code.
11. Provide DMO recordings as requested by the Monroe-Livingston REMAC or System Medical Director for Patient Safety or Quality Improvement reviews
12. Designate an individual to serve as point of contact for any technical, credentialing, patient safety, or quality concerns.

PHYSICIAN REQUIREMENTS

To be credentialed as a Physician able to provide Direct Medical Oversight in the Monroe-Livingston Region, the physician must:

1. Be licensed to practice medicine in New York.
2. Have completed a course on providing Direct Medical Oversight as approved by the Monroe-Livingston REMAC.
3. As directed, complete re-training regarding the provision of Direct Medical Oversight as promulgated by the Monroe-Livingston REMAC.

Physicians-in-training must have completed at least one year of post-graduate medical training in Emergency Medicine, have completed a course on providing Direct Medical Oversight as approved by the Monroe-Livingston Region, and be in the physical presence and under the supervision of a physician who meets all the requirements above.

Approved by the Monroe-Livingston REMAC 6/15/2026