



**Monroe-Livingston REMAC Minutes
December 16, 2024 at 5pm
Public Safety Training Facility Room 105**

Roll Call Attendance – Ben Sensenbach

Present: Dr. Farney, Dr. Verneti, Dr. Katsetos, Dr. Rueckmann, Dr. Cushman, Dr. Lemay, Dr. Dorsett, Dr. LaBarge, Robert Breese, Adam Oplinger, Karen Dewar, Tim Czapranski, Ben Sensenbach, William Comella, Kevin Gustina, Corey Youells, Bill Arnold, Tim Frost
Excused: Dr. Schueckler, Sam Tinelli, Maverick Greek-Rouse
Absent: None
Guests: Scott Johnson, Brian Wiedman, Rachael Weaver

Agenda Review – Erik Rueckmann, MD

- Additions to the agenda – None
- Minutes Review & Approval
 - August 2024 Move to approve: Robert Breese. Seconded by Kevin Gustina. All in favor, no abstentions. Motion passes.

State Actions – Ben Sensenbach

- Steven Stinson
 - Certification has been suspended for one year. The suspension is stayed pending successful completion of three years' probation.
 - Assessed a civil penalty of \$4,000. Of that \$2,000 is stayed pending successful completion of probation.
 - For violations of 10 NYCRR Part 800.16(a)(1) and (2).
 - "...has failed to comply with the requirements of Section 800.15 of this Part..."
 - "...has been negligent in the performance of his/her EMS duties and practice, as negligence is defined in Section 800.3 of this Part..."
- Carol Outar
 - Certification has been suspended for one year effective 11/26/24. The suspension is stayed pending successful completion of three years probation.
 - Assessed a civil penalty of \$12,000. Of that, \$10,000 shall be stayed pending no further violations during the period of probation.
 - For violations of 10 NYCRR Part 800.16(a)(1)(2)(3)(9) and (11).
 - "...has failed to comply with the requirements of Section 800.15 of this Part..."
 - "...has been negligent in the performance of his/her EMS duties and practice, as

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negligence is defined in Section 800.3 of this Part...”

- “...has been incompetent in the performance of his/her EMS duties and practice, as incompetence is defined in Section 800.3 of this Part...”
- “...has falsified a patient record and/or misrepresented and/or concealed pertinent information during a patient care investigation, including, but not limited to making deliberate omissions of material fact...”
- “...has abandoned a patient, as patient abandonment is defined in Section 800.3 of this Part...”
- **Kadeesha Garcia**
 - Certification has been suspended for one year effective 11/26/24. The suspension is stayed pending successful completion of three years probation.
 - Assessed a civil penalty of \$12,000. Of that, \$8,000 shall be stayed pending no further violations during the period of probation.
 - For violations of 10 NYCRR Part 800.16(a)(1)(2)(3)(9) and (11).
 - “...has failed to comply with the requirements of Section 800.15 of this Part...”
 - “...has been negligent in the performance of his/her EMS duties and practice, as negligence is defined in Section 800.3 of this Part...”
 - “...has been incompetent in the performance of his/her EMS duties and practice, as incompetence is defined in Section 800.3 of this Part...”
 - “...has falsified a patient record and/or misrepresented and/or concealed pertinent information during a patient care investigation, including, but not limited to making deliberate omissions of material fact...”
 - “...has abandoned a patient, as patient abandonment is defined in Section 800.3 of this Part...”
- **Christopher Pieloch**
 - Certification has been suspended for one year effective 11/22/2024. The suspension is stayed pending successful completion of one year probation.
 - For violations of 10 NYCRR Part 800.16(a)(1).
 - “...has failed to comply with the requirements of Section 800.15 of this Part...”
- **John Keever**
 - Certification has been revoked effective 12/9/24. Assessed a civil penalty of \$2,000.
 - For violations of 10 NYCRR Part 800.15(a)(2) and 800.15(b)(1).
 - “...other State approved training curricula, and State-approved training standards, in accordance with section 800.20 of this part...”
 - “...when a certificate holder is acting as part of an organized pre-hospital emergency medical service, the certificate holder responsible for patient care shall accurately complete a pre-hospital care report in a department-approved format for each patient with whom the certificate holder makes patient contact, and shall provide a copy to the hospital receiving the patient and/or to the department’s authorized use agent for use in the



State's quality assurance program..."

- Corona Community Ambulance Corps, Inc.
 - Certification has been revoked effective 12/2/24.
 - For violations of Article 3012(1)(f).
 - "...had discontinued operations for a period in excess of one month..."
- Ramapo Valley Ambulance Corps, Inc.
 - Certification has been revoked effective 10/17/24.
 - For violations of PHL 3012 (1)(f), 3012 (1)(d), 3012 (1)(b), 10 NYCRR Part 800.21(j) and 800.21(a).
 - "...had discontinued operations for a period in excess of one month..."
 - "...has failed to file any report required by the provisions of this article or the rules and regulations promulgated thereunder..."
 - "...has not been competent in the operation of the service or has shown inability to provide adequate ambulance services or advanced life support first response service..."
 - "...make available for inspection, with or without notice, to representatives of the department all vehicles, materials, equipment, personnel records, procedures, and facilities..."
 - "...have a valid Department of Health certificate of inspection and Department of Motor Vehicles certificate of inspection on each vehicle at all times while it is in service..."
- Wayne Allen
 - Certification summarily suspended pending a hearing on 11/14/24.
 - For alleged violations of 10 NYCRR Part 800.16(a)(10).
 - "...has misappropriated any money or any property from any source during the course of any EMS duty and/or practice, irrespective of whether such misappropriation is prosecuted as a crime..."
- Davin Eshelman
 - Certification suspended for one year effective 9/12/24. The suspension is stayed pending successful completion of three years probation without further violations.
 - Assessed a civil penalty of \$8,000. \$6,000 is suspended pending successful probation.
 - Medical Director reports required 12/24, 12/25 and 12/26.
 - For violations of 10 NYCRR Part 800.16(a)(13).
 - "...has held him/herself out as being certified at a higher level than actually certified, or has exceeded his/her authorized scope of practice, as that term is defined in Section 800.3 of this Part..."
- Tyler Fending
 - Certification suspended for one year effective 9/10/24. The suspension is stayed pending three years successful probation.
 - Assessed a civil penalty of \$2,000. \$1,000 is stayed pending successful probation.
 - For violations of 10 NYCRR Part 800.15(a)(1), 800.15(a)(2), 800.15(a)(3), 800.16(a)(1) and



800.16(a)(13).

- "...comply with prehospital practice standards, applicable for the geographic region of the State in which the individual is practicing as established by National Emergency Medical Services Education Standards (2021), as published by the U.S. Department of Transportation, National Highway Traffic Safety Administration, which have been incorporated by reference in this section, a copy of which can be found online at EMS.gov - EMS Education Standards 2021. This publication is also available for public inspection and copying at the Regulatory Affairs Unit, New York State Department of Health, Corning Tower, Empire State Plaza, Albany, NY 12237..."
- "...other State-approved training curricula, and State-approved training standards, in accordance with section 800.20 of this Part ..."
- "...State-approved protocols developed by State and/or Regional Medical Advisory Committees pursuant to sections 3002-a and 3004-a of the Public Health Law ...:
- "...has failed to comply with the requirements of Section 800.15 of this Part..."
- "...has held him/herself out as being certified at a higher level than actually certified, or has exceeded his/her authorized scope of practice, as that term is defined in Section 800.3 of this Part..."
- Che Vinson
 - Certification has been revoked effective 9/10/24.
 - For violations of 10 NYCRR Part 800.16(a)(6) and 800.16(a)(10).
 - "...has been found guilty, in any jurisdiction, of any non-criminal offense or statutory and/or regulatory violation, as those terms are defined in Section 800.3 of this Part, relating to patient safety and/or has had any other professional license and/or certification suspended and/or revoked in any jurisdiction, unless the Department determines such certificate holder would not involve an unreasonable risk to property or the safety or welfare of a specific individual or the general public..."
 - "...has misappropriated any money or any property from any source during the course of any EMS duty and/or practice, irrespective of whether such misappropriation is prosecuted as a crime..."
- James Wilkinson
 - Certification has been revoked effective 9/4/24. Revocation is stayed pending no further violations during a probationary period of three years.
 - Assessed a civil penalty of \$6,000. \$4,000 is stayed pending the same probation period.
 - For violations of 10 NYCRR Part 800.15(a), 800.16(a)(2) and 800.16 (a)(13).
 - "...comply with prehospital practice standards, applicable for the geographic region of the State in which the individual is practicing, as established by..."
 - "...has been negligent in the performance of his/her EMS duties and practice, as negligence is defined in Section 800.3 of this Part..."
 - "...has held him/herself out as being certified at a higher level than actually certified, or



has exceeded his/her authorized scope of practice, as that term is defined in Section 800.3 of this Part...”

- Luis Carrillo
 - Certification has been surrendered effective 8/7/24.
 - For violations of 10 NYCRR Part 800.16(a)(10) and 800.3(an).
 - “...has misappropriated any money or any property from any source during the course of any EMS duty and/or practice, irrespective of whether such misappropriation is prosecuted as a crime...”
 - “...Non-criminal offense means findings of inappropriate conduct or misconduct not constituting a criminal offense in any jurisdiction, including, but not limited to, findings by either a designated governmental authority or a court of law of patient abuse, neglect, mistreatment, or misappropriation of patient property; Family Court findings of spousal and/or intimate partner violence; Family Court or other designated governmental entity findings of child abuse, neglect or abandonment; vehicle and traffic findings involving reckless and/or aggressive driving; findings by any governmental entity of diversion of controlled substances from any health care facility, health care provider, or pharmacy; and any governmental findings involving dishonesty and/or other unethical conduct evincing unfitness to serve the public...”
- Andrew Dewolf
 - Certification has been revoked effective 8/26/24.
 - Assessed a civil penalty of \$26,000.
 - For 134 violations of 10 NYCRR Part 800.16(a)
 - “...Any certification issued pursuant to this Part or Article 30 of the Public Health Law may be suspended for a fixed period, revoked or annulled, and the certificate holder may be censured, reprimanded, or fined in accordance with section 12 of the Public Health Law, after a hearing conducted pursuant to section 12-a of the Public Health Law, if the department finds that the certificate holder...”
- Yevan Day
 - Certification suspended for one year effective 8/21/24. The suspension is stayed pending successful completion of three years probation.
 - Assessed a civil penalty of \$2,000.
 - For violations 10 NYCRR Part 800.15(b)(1).
 - “...when a certificate holder is acting as part of an organized pre-hospital emergency medical service, the certificate holder responsible for patient care shall accurately complete a pre-hospital care report in a department-approved format for each patient with whom the certificate holder makes patient contact, and shall provide a copy to the hospital receiving the patient and/or to the department’s authorized agent for use in the State’s quality assurance program...”
- Harold Serrano



- Certification suspended for one year effective 8/20/24. The suspension is stayed pending successful completion of three years probation.
- Assessed a civil penalty of \$4,000. \$2,000 is stayed pending successful probation.
- For violations 10 NYCRR Part 800.15(a), 800.3(am) and 800.3(al).
 - "...comply with prehospital practice standards, applicable for the geographic region of the State in which the individual is practicing, as established by..."
 - "...Negligence means a failure to perform, on one or more EMS calls, as an ordinary, reasonable, similarly situated certificate holder certified at the same level would, based upon the standard of care in the region, as delineated in controlling protocols, curricula, and policies, and as demonstrated by an ordinary, reasonable certificate holder's general standards of practice..."
 - "...Incompetence means a lack of, or loss of, skill or knowledge to practice the profession, and/or practicing with negligence, as negligence is defined in this part, on one or more occasions while treating a patient..."
- Amanda Eugui
 - Certification suspended for one year effective 8/20/24. The suspension is stayed pending successful completion of three years probation.
 - Assessed a civil penalty of \$4,000. \$2,000 is stayed pending successful probation.
 - For violations 10 NYCRR Part 800.15(a), 800.3(am) and 800.3(al).
 - "...comply with prehospital practice standards, applicable for the geographic region of the State in which the individual is practicing, as established by..."
 - "...Negligence means a failure to perform, on one or more EMS calls, as an ordinary, reasonable, similarly situated certificate holder certified at the same level would, based upon the standard of care in the region, as delineated in controlling protocols, curricula, and policies, and as demonstrated by an ordinary, reasonable certificate holder's general standards of practice..."
 - "...Incompetence means a lack of, or loss of, skill or knowledge to practice the profession, and/or practicing with negligence, as negligence is defined in this part, on one or more occasions while treating a patient..."

New Business – Jeremy Cushman, MD

- Refusal of Transport Policy 2024
 - A singular correction to reflect SPO₂ being obtained for refusals (if equipped), and not as "clinically indicated". This aligns with our policy with NEMSQA.
 - Move to approve: Jeremy Cushman. Seconded by Robert Breese. All in favor, no abstentions. Motion passes.
 - Motion to Rescind the MLREMS Regional Performance Measures (Espoused in Advisory 10-18 and superseded by Advisory 18-01). Move to approve: Jeremy Cushman. Seconded by Robert Breese. All in favor, no abstentions. Motion passes.



- Discussion led by Jeremy Cushman
- The MLREMS Regional Performance Measures were first developed and published in 2010 – a time when there were scant – if any – clinical, operational, or safety measures published or commonly accepted nationally. Since then, EMS Medicine has been recognized as a subspecialty of medicine, numerous commonly accepted national benchmarks and reporting tools have become standard (eg Mission Lifeline, CARES, NEMSQA clinical quality measures, and many others), and our professional societies have created and endorsed policy statements surrounding and in some cases defining our practice of medicine. Locally, we have developed Care Bundles to aid in the focus, measurement, and ultimately performance improvement of patient-centered care.
- Our focus should transition from those Performance Measures and towards patient-centric measures of performance related to the patient's presenting condition and clinical needs. The MLREMS Performance measures are no longer an effective tool that reflects the modern practice of EMS Medicine given the complex operational and clinical aspects that go into every patient encounter and our common goal to get the right care to the right patient at the right time.
- Individual agencies can and should continue to identify, track, and report on measures they feel are important to their clinical and operational performance, however the MLREMS Performance Measures should be rescinded and as a region we will continue to expand our leading work in EMS performance improvement and system redesign using national benchmarks and best practices to provide the highest quality patient-centric care.

Old Business – Jeremy Cushman, MD

- SCT Clinical Care Guidelines Move to approve: Jeremy Cushman. Seconded by William Comella. All in favor, no abstentions. Motion passes.
- Dr. Lemay and workgroup were thanked for making the document easier for providers to use
- Dr. Lemay suggested distributing the document to referring facilities to help referring physicians in their transfer requests

Regional Medical Director Report – Jeremy Cushman, MD

- Cardiac Arrest Management
 - The Team is developing a best practice document for cardiac arrest management that can be utilized to assist agencies and the region in providing care in a consistent and data driven approach. When ready, will distribute to this group as needed for discussion.
- Pulsara Update.



- RRH is ready to implement and holding at UR Medicine is not ready. RRH supports the unified launch to ease the transition for EMS providers

Associate Regional Medical Director for Patient Safety– Aaron Farney, MD

- Received a referral from an ED that a paramedic possibly administered inappropriately high doses of midazolam to a seizing pediatric patient. Midazolam dosing and chart were reviewed by Dr. Dorsett and myself. Paramedic used Handtevy program and administered correct weight-based IM dose. Dosing, frequency, and route were appropriate for the indication. Concern determined to be unfounded, with caveat that IM dose is double the IV dose of 0.1 mg/kg, which is likely the source of the concern. Also, we believe the paramedic reported the amount administered as a volume and had some difficulty reporting the actual dosage. Dr. Dorsett has some education/training on this. Loop will be closed with the referring ED as well as the paramedic.
- Received an ICU referral with concern that an RSI-credentialed paramedic failed to adequately manage a tracheostomy failure. Patient Safety has reviewed chart and complaint, which at this point seems to have basis. Patient Safety is meeting with said paramedic, findings/recommendations to follow

Associate Regional Medical Director for Education & Quality – Maia Dorsett, MD, PhD

- Pediatric Advisory Council Update
 - The meeting focused on improving pediatric emergency care, discussing protocol changes, equipment needs, and training initiatives. The team explored strategies for enhancing pediatric preparedness, including the development of micro-learning education sessions and the compilation of resources from various agencies. Additionally, they addressed the challenges of managing pediatric cardiac arrests and emphasized the need for a more patient-centered approach in emergency medical services.
- Airway Collaborative Update
 - Maia to bring pediatric equipment survey results to Monroe County Chiefs Association to discuss potential bulk purchase of pediatric supraglottic airways.

Council (MLREMS) – Benjamin Sensenbach

- Please review your term expirations and submit needed documents if you are seeking reelection.
- Consider nominating team members for MLREMS awards. There will be a large push after the holiday recess.

State Council Meetings – Maia Dorsett, MD, PhD



- Attended first inaugural meetings and advocated for review of the inconsistent ePCR data

Regional Trauma Advisory Committee – Adam Oplinger

- RTAC met last week and has added a placeholder to the agenda for local and regional EMS information that will be presented by Dr. Cushman and Dr. Farney as needed.

Program Agency Report – Ben Sensenbach

- Contract process with the DOH continues forward.

Individual Hospital Reports

Rochester Regional

RGH – Connie Vernetti, MD

- Upcoming EMS OB emergency training is being offered. This has been distributed by the Program Agency and is posted on the MLREMS Facebook.

Unity/St. Mary's – Tony Katsetos, DO

- EP Lab has had availability issues that were not properly distributed to EMS. Dr. Katsetos is working with Drs. Cushman and Farney to correct.

UR Medicine

SMH/Strong West – Dr. Rueckmann, MD

- No Report

Highland – Jay Schueckler, DO

- No Report

Noyes – Aaron Farney, MD

- No Report

Motion to adjourn. Move to approve: Dr. Farney. Seconded by Dr. Vernetti. All in favor, no abstentions. Motion passes.

Next Meeting is February 25, 2025 at 5pm at the PSTF 1190 Scottsville Road, Rochester, NY.