

Training Announcement



**Fire Prevention
and Control**

Course Announcement

N0158 EMS QUALITY MANAGEMENT (NFA) (01-03-0028) - 001

Full Description:

This 6-day course will provide the critical components, background and principles associated with the implementation, or enhancement, of a department's Quality Management Program. Students will learn how to create, implement and maintain a Quality Management Program, including historical examples, current models, and best practices of quality assurance and improvement, process improvement, and data collection and analysis.

Throughout the course, students work on culminating activities relating to the development of a Quality Management Program. Students present the activity with classmates and instructors at the end of the course, allowing all students to take examples of Quality Management Programs to their departments.

Designed for: Individuals who have department-level quality management (quality assurance, quality improvement), oversight or supervisory responsibilities.

Course Length: 48 - Hours

Course Number: (01-03-0028) - 001

Course Location(s): Monroe County PSTF
1190 Scottsville Road, Rochester NY, 14624

Training Dates: 06/07/2026 – 06/12/2026 / 8AM - 4PM

Prerequisites:

- ICS-100-level (Q0462) and ICS-200-level (Q0463) training, available through NFA Online.
- Training Authorization Letter (TAL)

Registration Dates: 03/09/2026 - 06/07/2026

Available Seats: 24

For registration, go to the following:

<https://lmsportal-dhses.ny.gov/acadisviewer/Registration/ListOfAvailableTraining>