



Advisory 26-13 Handtevy Mobile Home Screen Update

To: All EMS Agencies

From: Maia Dorsett, MD, PhD, FACEP, FAEMS *Maia Dorsett*
Associate Regional Medical Director for Education and Quality

Jeremy T. Cushman, MD, MS, EMT-P, FACEP, FAEMS *Jeremy Cushman*
Regional Medical Director

Date: September 23, 2026

On September 25, 2026, the Handtevy Mobile home screen for the Monroe-Livingston Region will be updated. The redesigned home screen changes how several commonly used Handtevy functions are accessed.

The update includes a new home screen with tiles for available features, updated patient age and color selection, and more consistent navigation throughout the application. ScanSafe, Handtevy's medication barcode scanning feature, will also be readily accessible from the updated interface.

What EMS Clinicians Should Do

All clinicians who use Handtevy should **familiarize themselves with the updated home screen before using it during patient care**. A brief video reviewing the new interface and navigation is available here:

<https://www.youtube.com/watch?v=WyoVC0Oqu04>

Clinicians should use ScanSafe whenever a scannable medication barcode is available and patient care permits. Several clinicians have integrated this successfully into their practice.

EMS agencies should ideally ensure clinicians are aware of the September 25 implementation date, have reviewed the updated interface, and are familiar with the ScanSafe medication scanning workflow before implementation.

web www.mlrems.org
phone (585) 463-2900
fax (585) 473-3516

office
44 Celebration Drive, Suite 2100
Rochester, NY 14620

mailing
601 Elmwood Avenue, Box 655
Rochester, NY 14642